## 19TH JUDICIAL DISTRICT COURT PARISH OF EAST BATON ROUGE STATE OF LOUISIANA

\*

BETHANY A. GAUTHREAUX

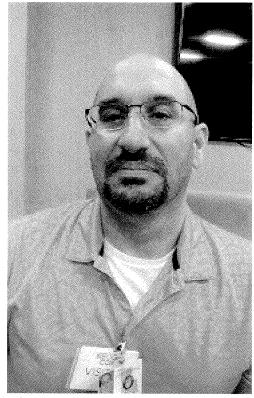
NUMBER: 640700

VS.

SECTION: 24

STATE OF LOUISIANA, THROUGH THE DEPARTMENT OF HEALTH AND HOSPITALS, ET AL.

\*



## **DEPOSITION OF STEPHEN RUSSO**

TAKEN ON TUESDAY, SEPTEMBER 20, 2016 AT THE OFFICES OF KEOGH, COX & WILSON, LTD. 701 MAIN STREET BATON ROUGE, LOUISIANA

## ORIGINAL

REPORTED BY: RITA A. DEROUEN, CCR

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12
13
    Also Present:
14
         Bethany A. Gauthreaux
         Kimberly L. Humbles
15
         Weldon J. Hill
16
17
18
    Reported by:
19
         Rita A. DeRouen, Certified
20
         Court Reporter No. 2014018
         in and for the State of
21
         Louisiana
22
23
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1	STIPULATION		
2	It is stipulated and agreed by and among		
3	Counsel that the deposition of STEPHEN RUSSO, taken on		
4	Tuesday, September 20, 2016, is hereby being taken		
5	under the Louisiana Code of Civil Procedure for all		
6	purposes as permitted under law.		
7	The witness reserves the right to read and		
8	sign the deposition. The original is to be delivered		
9	to and retained by Ms. Crystal Bounds, Esq., for		
10	proper filing with the Clerk of Court.		
11	All objections, except those as to the form		
12	of the questions and/or the responsiveness of the		
13	answers, are reserved until the time of the trial of		
14	this cause.		
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22	* * * *		
23	Rita A. DeRouen, Certified Court Reporter in		
24	and for the State of Louisiana, officiated in		
25	administering the oath to the witness.		

- 1 STEPHEN RUSSO,
- 2 having been first duly sworn, was examined and
- 3 testified as follows:
- 4 EXAMINATION
- 5 BY MS. BOUNDS: (Commencing at 9:25 a.m.)
- 6 Q. Good morning, Mr. Russo. We've been
- <sup>7</sup> introduced off the record yesterday at the deposition
- 8 of Bethany Gauthreaux. You sat in on that entire
- 9 deposition, correct?
- A. Yes, ma'am.
- 11 Q. I want to first start off with a little bit
- of background information. I'm not going to delve
- into it too much. Please state your full name and
- 14 address.

- A. Sure. Stephen Robert Russo. My address is
- 628 North 4th Street, Baton Rouge, Louisiana 70821, is
- 17 the mailing.
- 18 Q. Is that your work address?
- 19 A. That's the work address, yes, ma'am.
- Q. Are you comfortable giving your residence
- 21 address for the purposes of a possible subpoena?
- 22 A. Sure. It's 3084 Hudson Park Drive -- two
- words, Hudson Park -- Drive, Baton Rouge, 70810.
- Q. Thank you. What did you review in
- 25 preparation for your deposition today?

- A. Other than, of course, sitting in yesterday,
- 2 as you're aware, I looked at my sworn statement on the
- 3 EEOC complaint. I briefly glanced at the EEOC
- 4 complaint. I also briefly glanced at the internal
- 5 investigation report. Those were the three main
- 6 things I looked at.
- 7 Q. Thank you. The internal investigation report
- 8 was authored by Mr. Gill?
- 9 A. Yes, ma'am. The stuff, though, that I was
- 10 looking at was basically just the notes from people,
- not necessarily Mr. Gill's writings but just the whole
- 12 file.
- 13 Q. Did you also submit any handwritten notes
- that were attached to that report?
- A. I don't know.
- 16 Q. Did you take notes during any meetings about
- 17 Bethany Gauthreaux's complaint?
- A. I don't believe, because I think there was
- only three meetings, and I don't think I did.
- 20 Q. You say there were three meetings where you
- were present?
- A. Yeah, there was only three, I think, that I
- 23 recall.
- Q. Do you recall taking notes during those
- 25 meetings?

- A. I don't believe so. It wouldn't have been my
- nature to take notes on those three meetings, but I
- 3 can go back and check for you. I surely want to be
- 4 accurate with you.
- <sup>5</sup> Q. And I want to be clear with my questions too.
- 6 So even if it was after the meeting had concluded and
- you went back to your office and made some notes about
- the meeting, do you have notes of that nature?
- 9 A. I don't think I do. I don't think I do.
- Q. And I'm sure Mr. Blanchfield has advised you,
- and you were certainly present through
- 12 Ms. Gauthreaux's deposition, so I don't think we need
- $^{13}$  to go through the ground rules in detail. But at any
- 14 time if you need clarification about a question or you
- don't understand, please ask me and I'll try to
- explain it or rephrase it. Otherwise, if you provide
- an answer, I'll assume that you understood the
- 18 question. Is that fair?
- A. Sure, yeah. And please let the record
- 20 reflect I'll go back and look to make sure I have any
- notes and, if I do, I'll get them to Mr. Blanchfield.
- Q. Thank you. Have you ever been named as a
- 23 plaintiff or defendant in a lawsuit?
- A. Other than a divorce, no, ma'am.
- Q. And you weren't named as a party in the CNSI

- 1 case, right?
- 2 Α. No, ma'am.
- 3 0. Have you ever been arrested?
- 4 Α. No, ma'am, other than a speeding ticket.
- 5 Q. Are you on any medication that would affect
- 6 your memory or ability to testify today?
- 7 Α. No, ma'am.
- 8 0. Do you hold any professional licenses?
- Α. Yes. Attorney.
- 10 Any others? Q.
- 11 Α. No, that's it.
- 12 Q. When did you obtain that license?
- 13 Α. I graduated in 1994 from LSU. So I was sworn
- 14 in that year, October, I believe, of '94.
- 15 Ο. Has your license ever been suspended?
- 16 Α. No, ma'am.
- 17 Q. Any adverse actions on your bar license?
- 18 Α. No, ma'am.
- 19 And where did you -- you said you attended 0.
- 20 law school at LSU?

- 21 Α. LSU, yes, ma'am.
- 22 Ο. Other than law school, any other formal
- 23 education besides your undergraduate degree?
- 24 Α. Undergraduate degree at LSU, finished
- 25 that in accounting in '91. And then I went to law

- school straight after that, graduated law school in
- 2 '94.
- Q. What areas of law have you practiced as a
- 4 lawyer?
- 5 A. I started out -- right after law school I was
- in a private practice I think for about a year and a
- 7 half over in Baker and then got an opportunity to come
- 8 over to DHH. So I came over to DHH, I believe it was
- <sup>9</sup> February of '96.
- 10 Q. During the period of your private practice,
- what types of cases did you handle?
- 12 A. It was over in Baker, so literally anything
- that walked in the door. You name it, personal
- injury, some family law, doing some wills,
- successions, that type of stuff.
- Q. Did you happen to litigate any employment
- 17 cases?

- A. I might have done some briefings on some
- workers' comp maybe, but that was a long time ago.
- That's the only thing -- did I do anything like a
- sexual harassment or anything like that, no. I know I
- had one that was a toxic tort suit where a lady had
- 23 allegedly been exposed to some chemicals in a plant,
- so I guess that would be employment related. But that
- was not my specialty or anything I would delve into,

- 1 no.
- Q. But no sexual harassment claims?
- $^3$  A. No, not that I can think of. Not that I can
- 4 remember.
- 5 Q. Did you happen to handle any employment
- 6 retaliation claims?
- A. No. That wasn't the nature of the practice,
- 8 so I'd be surprised.
- 9 Q. Thank you. Your employment with DHH began in
- <sup>10</sup> February 1996?
- 11 A. Yes.
- Q. Are you currently employed with DHH?
- A. Yes, ma'am, I am.
- Q. Have you had any breaks in service since
- 15 1996?
- 16 A. No, ma'am.
- 17 Q. That makes my job easier. Can you take me
- through, if you would, please, the positions that you
- 19 held with DHH.
- A. Sure. I started off there in a special
- reimbursement section that was formed by
- then-secretary Bobby Jindal. Jerry Phillips was the
- head of that section. He's the person that called me
- up in Baker. I came and did an interview with Jerry,
- $^{25}$  got offered the job, took that job.

- Q. What was the job position?
- A. The job position was just an Attorney 1. I
- $^3$  think it would be started on job appointments, I
- 4 believe, which is how a lot of people start in that
- 5 special section. I worked in that special section
- 6 doing all kinds of cases, mainly Medicaid
- 7 reimbursement claims, psych hospital recoveries, that
- 8 type of stuff. That's really what that unit was
- 9 formed to do, was to go back and try to recover a few
- hundred million dollars of overpayments from psych
- 11 hospitals. So we did that.
- I handled some other cases when I was in
- there, just general health law cases. I quess about
- six months into that job appointment, a job opened up,
- an actual real permanent job with DHH. And
- Mr. Phillips asked if I'd be interested in
- transferring over to that job, which meant leaving
- that section and going into the main Medicaid section
- at DHH. I, of course, took that opportunity to become
- permanent.

- I worked over there doing basically any kind
- of cases. My supervisor at that point, we would get
- in 21 cases or so, he would call three or four of us
- lawyers in there, turn them upside down, shuffle them
- <sup>25</sup> around, and say, Start picking.

- 1 Q. They were all Medicaid though?
- A. Yeah, they were all Medicaid. Some were what
- We called CNA appeals. That's when there's an
- 4 allegation of abuse by a nurse aide. Then we'd kind
- $^{5}$  of have a trial on that to try to establish whether or
- 6 not there was actual neglect, abuse. But the rest of
- <sup>7</sup> them were all either Medicaid or health law like, for
- instance, licensing, license revocations, suspensions.
- 9 So that's really outside of Medicaid some.
- I did that for a while, moved up through the
- 11 career progression relatively quickly. There was a
- time probably, just to give you a complete picture,
- 13 like about two weeks, it might have been a little
- longer than that, that I took over the recovery
- 15 section. I didn't really like that so I went back
- into Medicaid. Then I ended up going up -- just going
- up through the paces. They made me deputy general
- counsel, then I became acting general counsel, I think
- 19 probably one of the youngest ones in DHH.
- Q. Can I pause you?
- 21 A. Sure.
- Q. When did you become deputy general counsel in
- the Medicaid section?
- A. Gosh, you're going to take me -- I'm horrible
- $^{25}$  with dates.

- 1 Q. Approximately.
- A. I've been executive counsel about eight years
- 3 because I came on when Alan Levine came on as
- 4 secretary. I was probably acting general for maybe
- 5 three years. So let's try to go back. It was
- 6 probably 15 years ago maybe. And that's just a guess.
- 7 I'm terrible with dates. It's a guess.
- 8 Q. Approximately the past 15 years you've been
- 9 assigned to the Medicaid section?
- 10 A. Yes, ma'am, uh-huh, doing either -- either in
- 11 a deputy general capacity, an acting general counsel
- 12 capacity, or executive counsel capacity.
- Q. And for the past eight years you've been
- 14 executive counsel?
- A. Since Alan Levine took over, right.
- Q. What is your official title? Is it executive
- 17 counsel over what?
- A. It is just executive counsel. The way that I
- understand my role is that I'm a lawyer to the
- secretary, first of all, giving advice directly to the
- 21 secretary. I'm also appointing authority over the
- 22 Bureau of Legal Services and I have supervision over
- that section. There was some time when I was
- 24 executive counsel under Bruce Greenstein that he had
- $^{25}$  me in charge of the health standards section and the

- 1 SURS section, the Medicaid fraud section of DHH.
- 2 Q. Tell me about your authority to provide legal
- 3 advice to DHH employees. Is that limited? Are you
- 4 authorized to provide legal advice to any DHH employee
- 5 who might approach you for legal advice?
- A. If it's in the context of DHH, yes.
- Q. If it's in the context of their employment?
- 8 A. Yes, I would say that's correct.
- 9 Q. I'm sure it's probably extensive, but can you
- qive me a summary of your job duties as executive
- 11 counsel?

- A. Sure. It's, number one, to advise the
- secretary; number two, to maintain the running of the
- Bureau of Legal Services in an orderly manner, assign
- 15 cases. Mainly I supervise Kim Humbles to ensure that
- she is assigning cases and running the bureau
- downstairs as well as she can. As executive counsel,
- my direct cases that I will be involved in are really
- 19 your high-profile cases. Like currently we're doing
- these public-private partnerships; I was involved with
- that. Any of your contract negotiations, large
- Medicaid cases, abortion cases, things that would be
- in the public eye. I go over and do legislative --
- testifying with the legislature, that type of stuff.
- Q. When did you first come to know Ms. Bethany?

- A. Again, I'm horrible with dates. It would
- 2 have been right after she come on that I probably
- would have been introduced to her. That would have
- 4 been the normal course with job appointments.
- <sup>5</sup> Q. Did you have any other substantive
- 6 interaction with her prior to the meetings about the
- 7 complaints that we're here about?
- 8 A. Not that I'm aware. Just so you know the
- 9 layout of legal, the executive counsel is housed on
- the ninth floor. The rest of legal is on the eighth
- 11 floor. Due to some -- I know some people don't like
- this, but I ended up giving a few of my offices to
- human resources so that human resources could be all
- $^{14}$  together. They were on the eighth floor too. And so
- by doing that, I had to take a few offices on the
- fifth floor, which meant that I had to put three
- people or so down on the fifth floor. So that gives
- you like just a layout.

- Since I'm on the ninth floor, unless there's
- $^{20}$  a reason that I specifically would need an attorney,
- like an Attorney 1, 2, or 3 or, you know, a job
- 22 appointment or something, most of my interaction would
- 23 be with general counsels, deputy general counsels,
- maybe the attorney supervisors.
- Q. So the HR department is on the ninth floor

- with legal?
- A. They're on the eighth floor with legal. I'm
- $^{3}$  on the ninth floor.
- 4 O. Who's on the fifth floor?
- 5 A. Fifth floor currently, right now, will be
- 6 Douglas Cade, because he came back from -- he was
- doing a job appointment or a job detail with our SURS
- 8 Medicaid fraud. So he ended up coming back because he
- 9 didn't like that job, so they transferred him back
- $^{10}$  into legal. Then I have -- I believe Sarah Aycock is
- down there and Sandra Jelks is down there. They're my
- 12 SURS staff. They're -- the Medicaid fraud SURS staff
- $^{13}$  is down there.
- 0. What does SURS stand for?
- 15 A. It's Surveillance Utilization Review System.
- 16 It's kind of like the civil side of Medicaid fraud,
- 17 recovery of overpayments. So before Doug Cade was in
- that office, I believe that was Kathleen Callaghan.
- 19 So we had all of that section down there.
- Q. And what was Kathleen Callaghan's position at
- 21 that time?

- 22 A. She was attorney supervisor over that
- section, that SURS section. And then SURS is always
- located on five, so it kind of made for a natural
- split, I guess. When I gave those offices up to human

- 1 resources, it kind of made sense that those were the
- 2 three that would go down there because the actual
- <sup>3</sup> program staff is on that floor.
- Q. So in 2014, 2015, would it have been the same
- positions on the fifth floor, the SURS staff?
- A. Prior to Ms. Gauthreaux going down there,
- yes, ma'am, I believe, to the best of my knowledge,
- 8 those were the three. It would have been Jelks,
- 9 Aycock, Kathleen Callaghan. I know we had a Claire
- Bergeron come in, and I don't remember where
- Mr. Bergeron was. I don't remember whether she ever
- spent time on the fifth floor or not.
- Q. During your tenure with DHH, have you been
- subject to any discipline?

- A. Define discipline. I'm not trying to play
- games with you. The way we see discipline, it's
- something that you have a right to appeal to civil
- service, something of that nature. I was asked -- a
- 19 long time ago I was asked to -- I was in a civil
- 20 service training and allegedly some folks sitting
- 21 behind me thought that I was talking a little too loud
- during the thing so they went to the general counsel
- and I was made to write an apology for allegedly
- talking too loud. I didn't think I was talking too
- loud. To me that's not discipline. You don't have a

- 1 right to appeal, there's no reduction in pay. It was
- like, Hey, go write them an apology. So I wrote them
- 3 an apology.
- 4 O. Any other discipline along the lines of
- 5 counseling, whether it be verbal or in writing?
- 6 A. No, ma'am.
- Q. Reprimands? Write-ups? Suspensions?
- A. Not that I can recall, no, ma'am.
- 9 Q. Thank you. Can you tell me about your
- relationship with Mr. Hill?
- 11 A. Yeah. It's a very cordial relationship.
- Prior to the incident involving Ms. Gauthreaux, I
- believe it's been documented that Weldon and I would
- qo to lunch together I would say, to be fair,
- 15 frequently.
- 16 Q. Did you socialize outside of the workplace?
- A. No, ma'am.
- 0. Were you friends?
- A. We were work friends. I always joked that
- outside of work he would not have been somebody that I
- would have called to help me out. So, I mean, he was
- 22 a work friend. I try, bad as it may sound, to really
- 23 separate work from my personal life. I mean, I have
- enough friends to where I don't need work friends.
- Q. Why do you say he's not somebody you would

- 1 have called on outside of work?
- A. I don't socialize -- I don't really have
- 3 interaction with the people I work with outside of
- 4 work. The only people that I really had a lot of
- 5 contact that I can remember outside of work is with
- 6 Ms. Humbles and then Mr. Duhon, Daniel Duhon, whose
- name came up yesterday. Since we came in at the exact
- 8 same time with DHH, you know, we used to always go to
- 9 lunch together.
- So, I mean, that was a -- that was more of
- 11 probably work and a little bit of an outside-of-work
- 12 friendship. I know he had came over to my house once
- or twice. I believe I've went over to Kim Sullivan's
- house maybe once or twice because I'm friends with her
- $^{15}$  and her husband.

- 16 O. Tell me about the outside-of-work interaction
- you've had with Ms. Humbles.
- 18 A. Ms. Humbles and I go back a long way. She
- used to be the paralegal for my brother.
- Q. Who is your brother, just for the record?
- A. Anthony Russo. And so prior to Ms. Humbles
- even becoming a lawyer, she would be around my
- 23 brother. So I knew her from then. We kind of -- I
- don't know whether we lost contact with each other,
- but it's a weird story. When I left to go and work

- for the main office -- what I was telling you about, I
- worked six months and then I transferred over to the
- other deal -- Jerry Phillips had called me over and
- said, Hey, you've got to come meet my new employee, I
- 5 think this person is really great and she's smart and
- 6 seems to be on the stick. Well, I walk over there and
- <sup>7</sup> it was Ms. Humbles. So it's a small world.
- So that -- so my office -- I mean, my
- 9 interaction with her would have been like -- before
- she worked here would have been parties at like my
- 11 brother's house. We have gone out to I know at least
- one dinner outside of the office with my wife and her
- husband.

- Q. What about after she began work with DHH,
- have you had any socializing with her outside of work?
- A. Man, just two things jump out. One would
- have been that wine dinner that we had. Number two, I
- believe she's going to kill me if I say this and I
- mess it up, but I think she had a 40th birthday party,
- I believe, off site that I attended.
- Q. Anything else come to mind?
- A. Nothing comes to mind. But to drill to your
- point, I think it's safe to say that I am friends with
- Ms. Sullivan -- I mean, with Ms. Humbles.
- O. And Ms. Sullivan?

- A. Yeah, right, and Ms. Sullivan. I think
- 2 that's fair to say.
- Q. Aside from Ms. Bethany, do you have knowledge
- of any other employee complaints regarding Mr. Hill?
- 5 A. Yes.
- Q. What do you have knowledge of?
- A. I have knowledge of -- Ashley Clark had came
- <sup>8</sup> up to me and had complained about Mr. Hill. Mr. Hill
- 9 -- pretty much the subject matter of her complaints as
- best I can recall is that Mr. Hill was asking her to
- do stuff for him. She didn't feel like Mr. Hill was
- in her chain of command so she didn't have to listen
- $^{13}$  to what Mr. Hill said.
- And he was being very pushy about getting
- $^{15}$  stuff done, and so she wanted to file a complaint that
- 16 -- and I don't know what the proper words for it were.
- 17 I don't want to use the buzz words about, you know,
- 18 hostile work environment, but basically that was the
- 19 substance of her complaint, that she shouldn't have to
- 20 answer to him because, using civil service
- terminology, he's not in her chain of command or
- 22 appointing authority.

- 23 At that time I told her, to the best of my
- recollection, Look, you're a paralegal, these are all
- lawyers, if he's not in your specific chain of

- 1 command, you still need to listen to what lawyers are
- telling you to do down there because that's basically
- what your job is as a paralegal. But I said, If you
- 4 have any specific things that you want to do, you need
- 5 to give it to me in writing. And we take every
- 6 complaint extremely seriously. If you give it to me
- in writing, we'll run this thing to the ground and
- 8 cause an investigation to be done. She never got back
- 9 to me with anything in writing.
- Q. And her complaint was all verbal to you?
- 11 A. Yes. To the best of my knowledge, yes. I
- don't think she sent any e-mails.
- Q. So Ashley Clark, what was her position at the
- 14 time?
- A. She was a paralegal.
- 16 Q. In what section or department?
- A. It was department-wide. So that was kind of
- 18 the -- that was the thrust of the conversation.
- 19 Q. Who was her immediate supervisor at that
- 20 time?
- A. I believe the way he had it set up is she
- 22 answered to -- Crystal Kaufman was technically the
- person over her. And that was the office manager,
- 24 administrative assistant. I don't know what her
- official title is, but that's -- that's what I always

- 1 referred to her as.
- 2 Q. Approximately when did Ms. Ashley Clark come
- 3 to you with that complaint?
- A. Man, again, I'm horrible with dates. I'm
- 5 guessing here maybe six months before the June meeting
- and when I was made aware of Ms. Gauthreaux's issues.
- Probably six months. I'm really just guessing. I'm
- guessing. I hate to do that.
- 9 Q. And you're referring to the June 11, 2014
- 10 meeting with --
- 11 A. Yes. First the June 4 meeting and then the
- June 11 meeting. And I'm just using that as a
- reference in my head. It was probably six months
- 14 before that. But please don't hold me to that. I'm
- 15 guessing.
- Q. Did Ms. Clark make any complaints regarding
- 17 Mr. Hill using inappropriate comments?
- A. Not that I can recall.
- 19 Q. Do you recall her complaints including
- 20 anything related to inappropriate gestures?
- A. No. It was mainly just his tone and him,
- quote, unquote, directing and ordering her to do
- 23 stuff.
- Q. Do you know if Ms. Clark was issued an
- improvement letter after your conversation with her?

- A. For that conduct, I don't think so. She -- I
- believe she was potentially issued some sort of letter
- after that, but, of course, it had nothing to do with
- 4 that issue.
- Do you know what it had to do with?
- A. Yeah. There was two things that just jump
- out in my mind that I have knowledge of with
- 8 Ms. Clark. One of them is pure hearsay but I'll tell
- 9 you anyway. Supposedly the administrative assistant
- office manager lady that I was referring to --
- 11 Q. Crystal Kaufman?
- 12 A. Yes. She had problems with Ms. Clark coming
- in on time and letting her know where she was. She
- would kind of just either not show up or disappear for
- long periods of time. Again, I don't have any
- 16 personal knowledge of that because, like I said, I'm
- on nine, they're on eight. The only thing I had
- personal knowledge of is one of the assignments
- 19 Ms. Clark was supposed to do for me is -- that between
- the hours of -- I have an outbox that has all the mail
- 21 in it.
- So I asked, Hey, look, a lot of stuff in
- there is important, needs to get out on a daily basis,
- $^{24}$  so you need to make sure you come by the office no
- earlier than 4 and no later that 4:15, you know, come

- in that 15-minute window because I'll make sure that I
- 2 have all the daily stuff in there by then; if you come
- before that, I may not have anything in there, so make
- 4 sure you come between 4 and 4:15. I came into my
- office one day in the morning and the in-box was still
- 6 filled -- I mean, the out-box was still filled from
- <sup>7</sup> the day before.
- I asked Ms. Clark, Hey, what happened, why
- 9 didn't you get this mail? Ms. Clark informed me that
- $^{10}$  she had come by and there was nothing in the mailbox.
- $^{11}$  She picked a bad day to tell me that because I
- happened to be in my office from probably around 3:30
- to 4:30 with the door open that day and no one came by
- my office. So I said, That's extremely important.
- 15 The one task -- the only task that I ever gave
- Ms. Clark, make sure you get that done, and that's how
- important that was. So that's something that I
- related to Ms. Kaufman that I had a problem with that
- 19 needed to get fixed. And I think I talked directly to
- $^{20}$  Ms. Clark that that needed to get fixed.
- Q. Did you write her up or discipline her?
- A. Again, in civil service terms, no, we didn't
- 23 discipline her. She might have gotten a letter of
- $^{24}$  improvement. I don't recall if that was in the letter
- of improvement or if it was mainly the not showing up

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- 1 to work on time.
- Q. Who told you about her coming in late, was
- 3 that Crystal Kaufman?
- A. Yeah, you know, that's who it could have
- <sup>5</sup> been. Crystal Kaufman and then Judy Drier. Judy
- 6 Drier was I think an office manager too before
- 7 Ms. Kaufman. I think she was there when Ms. Clark was
- 8 there as well.
- 9 Q. So who issued Ms. Clark the improvement
- letter or letter of improvement, as you might say?
- 11 A. The letter of improvement would have came
- 12 from me, if she got it, as the appointing authority.
- 13 It should have been signed by me. I just don't
- 14 actually recall it. I mean, the file will surely
- speak for itself. I surely don't want to deny that I
- did one when I surely may have done one.
- Q. After your conversation with Ms. Clark that
- 18 you just described, did you then make any contact with
- 19 Mr. Hill about the substance of that conversation?
- 20 A. Oh, yeah, I'm sure that I did. I don't
- 21 specifically recall it, but I'm sure that I got both
- sides of the story. I mean, that would have been my
- normal course. But I don't specifically recall.
- Q. Did you take any notes regarding your
- 25 conversation with Ms. Clark?

- A. I may have. I don't recall.
- Q. Do you recall documenting that complaint in
- 3 any other fashion?
- A. Other than telling people about it, no. I
- 5 know I talked to Ms. Humbles about it. I'm sure I
- 6 talked to Ms. Kaufman about it. I can go back and
- 7 check. I mean, I might have had a notepad that I
- 8 would have scribbled notes on but then it's underneath
- <sup>9</sup> a million things that I've never thought to look at
- 10 again since then.
- 11 Q. I understand. Tell me about your
- 12 conversation with Ms. Humbles about Ms. Clark's
- 13 complaint.
- A. I don't specifically recall that
- conversation. But it would have been, you know,
- something to the effect of, you know, Hey, what's her
- job duties, what duties -- she shouldn't have to
- answer to all the attorneys down there, something to
- 19 that nature. But I don't remember a specific
- 20 conversation. In my mind, again, it wasn't that big
- $^{21}$  of a deal.
- It would have been a big deal -- if she would
- have given it to me in writing I, of course, would
- have turned it over to human resources or I would have
- begun a complaint investigation myself to try to

- deduce how significant of an issue we were dealing
- with and then probably gotten HR involved or internal
- $^3$  audit involved, although I don't know whether we had
- 4 an internal audit section at the time Ms. Clark made
- 5 her complaint.
- Q. Did Ms. Clark e-mail you about her complaint?
- A. Yeah, you asked that before, and I don't
- 8 recall her e-mailing me about the complaint. That's
- 9 not to say she didn't.
- 10 Q. Other than Ms. Clark, were there any other
- employees who complained about Mr. Hill to your
- 12 knowledge, whether you have first-hand knowledge or
- have heard about it, other than Ms. Gauthreaux,
- 14 obviously?
- 15 A. I had heard -- now we're just talking pure
- rumor and scuttlebutt, that Ms. Yates had potentially
- had a similar problem with Mr. Hill.
- 0. Wanda Yates?
- A. Yes. Telling her to what to do, directing
- 20 her to do things.
- Q. Did any of Ms. Yates' complaints have to do
- with inappropriate comments or gestures in the
- workplace?
- A. Not that I know of. That was a pure third-
- 25 party type of deal.

- Q. Who did you hear that from?
- A. Oh, gosh. I don't recall. It would have
- $^3$  probably been during my investigation that I did
- between the 4th and the 11th of June.
- of 2014, correct?
- A. It's date in question. Like I said, I'm
- <sup>7</sup> terrible with dates. It was the dates that we met
- 8 with Bethany, with Ms. Gauthreaux.
- 9 Q. Did you do anything with that information
- that was given to you by Ms. Yates?
- 11 A. I may have. You know, it may be in that file
- if I took any handwritten notes when I was meeting
- 13 folks or not. I know Ms. Callaghan didn't -- I know
- she relayed third-party stuff to me that she thought
- Mr. Hill was outspoken and whatnot. But her relay was
- hearsay too. I mean, she didn't report any personal
- 17 problems that -- I mean, any personal knowledge of
- issues that she had with Mr. Hill.
- 19 I'm thinking the only three folks that I can
- recall -- well, no. There's -- no. And then there's
- Mr. Duhon. Mr. Duhon had made complaints about
- 22 Mr. Hill.
- 23 O. When?
- A. I don't know whether he made them directly to
- me in the form of a complaint. I had heard about

- those complaints in the context of, when the issues
- with Ms. Gauthreaux came about, Mr. Duhon had made
- 3 statements that Mr. Hill had a bullying type of
- 4 supervision, was a micromanager, that type of stuff.
- 9. Prior to Ms. Gauthreaux's complaint,
- 6 Mr. Duhon had not made any complaints about Mr. Hill,
- 7 correct?
- A. I don't know. I know he was not happy being
- 9 under Mr. Hill.
- Q. How do you know that and when did you --
- 11 A. I'm trying to just remember how I knew it.
- 12 I'm trying to get the specific things. I mean, the
- deal with Mr. Duhon is Mr. Duhon -- I had numerous
- complaints about Mr. Duhon from various people within
- 15 DHH that -- unprepared for hearings.
- O. About Mr. Duhon?
- A. Yeah, about Mr. Duhon.
- 18 O. I'm --
- 19 A. I know. I'm trying to get you to the deal,
- so please bear with me, if you don't mind. So about
- Mr. Duhon, I had complaints that he was visiting with
- people outside of legal, he'd go spend idle time in
- people's cubes, that he'd go spend idle time by the
- coffee machine. And when you added up his day, the
- 25 allegations were he spent very, very little time

- working. And I had heard this from enough of a cross-
- 2 section outside of legal to believe there was some
- 3 truth to it.
- So I moved Mr. Duhon laterally under Mr. Hill
- 5 to do third-party liability work because I figured it
- 6 was more form-driven, number one; number two, there
- 7 was more, I guess -- what's the word I'm looking
- 8 for -- objective measures so that we could tell that
- 9 he was actually getting work done that would be not as
- 10 much preparation and litigation that -- you know, so I
- thought third-party liability would be more to his
- skill set. And then I placed him next to Mr. Hill
- because I knew Mr. Hill would ensure that he was
- 14 getting his work done and would not be visiting with
- folks and would not be wasting time.
- Q. When did you move him under Mr. Hill?
- A. I don't know. The records will show it.
- 18 It's in personnel. I don't recall.
- 19 O. Isn't it true that Daniel Duhon did not make
- 20 complaints about Mr. Hill until after Ms. Gauthreaux
- 21 did, the complaints you're characterizing as bullying
- 22 and supervision?

- A. I don't know. And I don't think he ever made
- complaints directly to me, I want to be clear about
- 25 that. I don't think he did. This was just office

- scuttlebutt that I would hear from.
- 2 O. From who?
- A. Just office rumor. I mean, I can't even tell
- 4 you who. It really wasn't anything that bothered me,
- to be honest with you, so it wasn't something that I
- 6 ingrained in my head.
- 7 Q. You mentioned statements that Mr. Duhon made
- 8 about Mr. Hill about bullying.
- 9 A. Now, those statements were after
- 10 Ms. Gauthreaux complained.
- 11 Q. And weren't they in connection with an
- interview by HR or someone who was investigating
- Ms. Gauthreaux's complaint?
- A. Yes. That was -- that was when I had heard
- directly from Mr. Duhon's mouth that I have personal
- 16 knowledge of him making those complaints was during
- the -- it was maybe the June 24 meeting. I'm horrible
- with dates.
- 19 Q. Point being, Mr. Duhon did not voluntarily
- come to anyone with DHH to complain that Mr. Hill was
- bullying him, correct?
- A. I don't recall, no. I think that's a fair
- 23 statement. I do not recall him ever making a formal
- 24 complaint.
- Q. What do you recall along the lines of

- 1 Mr. Duhon's statement regarding bullying?
- A. Just that -- it was a meeting we had in
- 3 Courtney Phillips' office, who was the deputy
- 4 secretary. This was after -- I'm getting kind of out
- of sequence but that's fine, I guess a little bit out
- of date sequence. But it was the meeting when we
- 7 decided that we were going to do a formal internal
- 8 investigation independently, outside of legal. I was
- $^{9}$  in the office when Ms. Phillips called up Mr. Duhon
- with HR in the room.
- I'm trying to remember who else was around.
- 12 I know it was me. I don't know if Ms. Humbles was in
- there or not. I know Lauren Guttzeit was in there.
- 14 The deputy secretary was in there, Courtney Phillips.
- And they basically asked Mr. Duhon whether he had any
- problems with Mr. Hill. And that's when Mr. Duhon --
- Q. What did he say to your recollection?
- A. He used those terms. I mean, I can't
- 19 remember verbatim what he said, but used those terms,
- that Mr. Hill was a micromanager, you know, bullying
- 21 tactics, that type of stuff.
- Q. Do you recall any specifics about bullying
- 23 tactics?

- A. No, ma'am, I don't.
- Q. Did he give examples of micromanaging?

- 1 Α. He may have, but I don't specifically recall
- 2 them.
- 3 0. Did he say that he was being harassed by
- Mr. Hill?
- 5 Α. I don't recall if he used those words.
- 6 Ο. Did he say he was threatened by Mr. Hill?
- 7 Α. I don't recall him ever using those words.
- 8 Q. Did he say that Mr. Hill was using any
- 9 sexually connotative comments in the workplace?
- 10 Α. Not that I can recall. The only thing
- 11 Mr. Duhon did confirm to my knowledge was that
- 12 Mr. Hill had made the comment along the lines of,
- 13 Ms. Gauthreaux's child-like voice and good looks.
- 14 did confirm that Mr. Hill had made that comment about
- 15 Ms. Gauthreaux.
- 16 Any other employees that you're aware of who 0.
- 17 made any complaints about Mr. Hill?
- 18 Α. Not that I'm aware.
- 19 Did Wanda Yates ever submit anything in
- 20 writing to you or your subordinates regarding a
- 21 complaint of Mr. Hill.
- 22 Not that I'm aware. Α.
- 23 0. What about Mr. Duhon, did he submit anything
- 24 in writing about Mr. Hill?
- 25 Α. He may have done something in regards to the

- investigation. Like he may have submitted either a
- 2 statement or there may be notes in there about his
- discussions with either the deputy secretary or
- 4 Mr. Gill.
- <sup>5</sup> Q. Prior to June 2014, did Mr. Duhon submit
- 6 anything in writing regarding any complaints he
- 7 allegedly had?
- A. Not that I can recall, no, ma'am.
- 9 Q. Did you ever personally conduct an EEO
- investigation? Do you know what I mean by EEO?
- A. Equal Employment Opportunity.
- 12 Q. I can be more specific.
- A. Yes, please.
- Q. Did you ever personally conduct any
- 15 investigation of workplace discrimination or
- 16 harassment?
- 17 A. I conducted an investigation after I became
- aware of Ms. Gauthreaux's complaints on or around June
- <sup>19</sup> 4 of 2014. I talked to individuals within legal to
- $^{20}$  try to assess how bad the issue was and get their
- 21 perceptions of it since I'm on nine, like I said, and
- I'm not down there. So I don't know if I'd
- characterize that as an EEO investigation or not. I
- 24 don't know.

Q. Aside from that, did you ever personally

- 1 conduct an investigation of discrimination or
- 2 harassment?
- A. Not that I'm aware of to that level, no,
- 4 ma'am.
- <sup>5</sup> Q. I'm going to hand you some handwritten notes
- 6 that were produced in discovery. I'll ask you to take
- <sup>7</sup> a look at that. But my question is: Do you know
- 8 whose handwritten notes these are?
- A. No, ma'am. They're a lot better handwriting
- 10 than I have.
- 11 Q. If you look at the top of the first page it
- says, for example, Meeting with Courtney. Do you know
- who that is?
- A. Yes. Courtney Phillips, deputy secretary.
- 15 O. Who's the second name?
- A. Calder. That would be Calder Lynch.
- 17 O. HR?
- A. That would have been Lauren Guttzeit and
- 19 potentially Tammy Brown.
- Q. And SR would be yourself?
- A. That would have been myself.
- 22 O. And who is the last name?
- A. It looks like it's Keith. I know we have a
- 24 Keith Fitzgerald.
- Q. Did he do interviewing in connection with the

- 1 purported investigation of Ms. Gauthreaux's complaint?
- A. I would be shocked.
- $^{3}$  Q. Go to page 4. That name is up at the top
- 4 again and I'm trying to figure out who it is. It
- begins with a K, looks like, notes. Do you know who
- 6 it is?
- 7 MR. BLANCHFIELD: I do.
- MS. BOUNDS: Is it Kurt?
- 9 MR. BLANCHFIELD: No.
- THE WITNESS: Should I know who it is?
- MS. BOUNDS: I'm going to ask all the
- other witnesses, so I'm either going to find out now
- $^{13}$  or later.
- MS. HUMBLES: It's my initials, KLH.
- MS. BOUNDS: I'll ask Ms. Humbles about
- 16 that.
- 17 BY MS. BOUNDS:
- Q. But I do want to ask you some questions
- 19 related to this, so just keep it in front of you, with
- 20 regards to some meetings that you probably were
- 21 involved in.

- A. I don't know if I should be embarrassed by
- that or not. I didn't know that.
- Q. First I want to ask you about -- you said you
- did an investigation of Ms. Bethany's complaints and

- 1 you talked to individuals in legal. Who did you speak
- 2 to in legal?
- A. I can recall speaking to the people that had
- 4 the offices around there because, you know, in my
- mind, right or wrong, the first thing that popped into
- 6 my mind, if it was a hostile work environment, you
- 7 know, potentially there would have been like loud
- 8 talking, yelling. So that would have definitely
- <sup>9</sup> raised up, you know, a radar on me. So I believe I
- talked to people whose offices were around there,
- 11 Sherry King, Daniel Duhon, Michelle Christopher,
- 12 Kathleen Callaghan I know I talked to. I'd have to go
- 13 back and recreate whose offices were around there. I
- tried to get everybody within about a two-office
- 15 radius.
- Q. And did you document your conversations with
- those individuals you just named?
- A. I may have. It would have been out of
- 19 character for me. I'm not a big note taker. But I
- 20 may have. And then being -- not being the best
- organized person, they may have found their way into
- the bottom of a stack or a garbage can, to be honest
- with you.

- Q. Did you memorialize those conversations with
- individuals in any form, whether it be an e-mail to

- 1 someone, a memo?
- A. I don't recall that I did or didn't.
- $^{3}$  Q. What was the reason you talked to Ms. --
- A. Probably conversations. Let me go back.
- Probably conversations. I mean, Ms. Humbles and I,
- 6 I'm sure, talked about this at length after I had
- <sup>7</sup> those interactions with those folks.
- Q. All right.
- 9 A. So, yes, we talked as general counsel,
- 10 executive counsel.
- 11 Q. I'm talking about the memorializing in
- 12 writing of any kind --
- A. The writing, I don't think I did.
- Q. I'm just going to remind you to not talk over
- each other. Let me finish the question. I know I've
- 16 cut you off a couple of times, but if you would bear
- with me.
- A. I apologize.
- 19 Q. It's okay. Go ahead.
- A. I don't think that I memorialized anything.
- 21 If I did, I would have turned it over and it would
- have made its way into the formal independent
- 23 investigation.

- Q. Tell me what, if anything, else you did in
- <sup>25</sup> connection with an investigation other than talk to

- 1 the individuals you listed.
- A. That is pretty much I think what took place
- $^3$  until the next phase. I mean, we had a -- after I
- 4 talked to all those people, I then reached the
- 5 conclusion that, Hey, we need a meeting with, you
- 6 know, Ms. Gauthreaux, Mr. Hill, their supervisors, and
- Ms. Humbles to try to get, you know, this thing
- 8 settled out. I didn't think it had raised to the
- 9 point in my mind of any hostile work environment,
- sexual harassment, anything like that from what I had
- 11 known at that stage.

- So we did get -- I think there was two
- corroborations that Mr. Hill, yes, did use the phrase,
- 14 Child-like voice and good looks would not get you out
- of trouble, or something to that effect. And then he
- 16 did use a phraseology, Lawyers are pissing on you and
- 17 that -- so we did get corroboration of those two
- statements. I didn't get any corroboration, personal
- 19 knowledge from anybody, that they heard any yelling or
- screaming or loud talk, anything like that.
- You know, the only person that really had
- 22 anything derogatory to say about the whole situation
- was Ms. Callaghan. And it was nothing of her personal
- knowledge, just hearsay and her views that those two
- 25 phrases, in her mind, should get somebody fired and

- 1 she was --
- Q. Did Ms. Callaghan say she felt it was sexual
- 3 harassment?
- A. I think she might have used those words.
- Q. And this, you're talking about your
- 6 investigation prior to --
- A. Yes, that was my investigation. So that led
- <sup>8</sup> up to the, Hey, let's see whether we can nip this
- <sup>9</sup> thing in the bud and have this June 11 meeting. So
- that led up to the June 11 meeting.
- 11 Q. So what was your opinion prior to the June 11
- meeting about Ms. Bethany's complaint of a hostile
- work environment?
- A. My opinion was that there was generally --
- generational differences, gaps, that I don't think
- 16 those two phrases and the context they were used in
- were a hostile work environment. I did think that
- $^{18}$  they needed to be addressed. They needed to be toned
- down. But I did not think that they raised to
- anything that surely someone should get fired for or
- that raised to the level of hostile work environment
- or sexual harassment.

- Q. As you sit here today after the other
- investigation that took place, do you feel that there
- was a hostile work environment?

- A. Absolutely not.
- Q. Do you feel that there had to be some yelling
- 3 and talking in order for there to be a hostile work
- 4 environment claim?
- 5 A. No.
- Q. Are you familiar with DHH's policies
- 7 regarding harassment and discrimination?
- A. I have taken the classes. Is it something
- 9 that I focus on, no, ma'am.
- Q. Are you -- I'm sorry, I don't want to get --
- A. I am familiar with them. I just didn't want
- you to think I could quote them to you.
- Q. I understand. When is the last time you had
- the training you mentioned?
- A. I think we're required to have it yearly.
- 16 Q. Do you have any yearly training or classes on
- 17 sexual harassment?
- A. Yes, ma'am. To my knowledge, it is yearly.
- 19 So we learn things like it doesn't have to be, you
- know, overt; it can be covert. It can be if two
- 21 people are talking and this person is overhearing it,
- so it doesn't have to be directly at the person. It
- can be same sex, different sex. Those are the key
- 24 things I recall from that training.
- Q. In your investigation of Ms. Bethany's

- 1 complaints, you had Ms. Gauthreaux's statements of
- what occurred but you felt you needed additional
- 3 corroboration?
- A. Yes. I wanted to do -- I mean, it's
- 5 something dang serious when you make those types of
- 6 allegations. So we jumped right on it right after the
- <sup>7</sup> 4th. And I started to conduct those -- the interviews
- 8 with folks so I could get a viewpoint as to how overt
- 9 the situation was down there, was it more covert, was
- it overt, was there any corroboration from people, did
- 11 they hear anything.
- 12 Q. And you did get corroboration on the
- child-like voice, the good looks, and the pissing on
- 14 you, correct?
- A. Yes, the child-like voice and the good looks
- 16 I think was one phrase I think he said in regards to
- some breach of confidentiality. She was doing
- something, I forgot what it was now.
- 19 Q. But there was no corroboration on the
- 20 yelling?
- A. No. Nobody that I know of that I can recall
- mentioned any loud yelling, heated exchanges back and
- 23 forth.

- Q. And you felt that was required in order to
- 25 have a hostile work environment claim?

- A. No, I did not feel that was required. I was
- just trying to get a temperature as to how covert or
- $^3$  overt the situation was, just to try to get a lay of
- 4 the land. Obviously, if people came to me and said,
- Yes, they yell and scream at each other on a daily
- 6 basis, then I know that I would have had, in my mind
- 7 at least, a very serious situation if I had
- 8 corroboration that they were yelling. But by no means
- 9 am I saying that you have to have yelling to have a
- hostile work environment.
- 11 Q. Prior to June 11, what was your understanding
- of Ms. Gauthreaux's complaint?
- A. Prior to June 11?
- 14 Q. Yes, prior to any June 11 -- prior to any
- June 11 subsequent investigation, what was your
- understanding?

- A. My understanding was that she had issues with
- Mr. Hill using the words pissing -- don't let other
- 19 lawyers piss on you. And the context is when you're
- doing these TPLs and they're trying to get off as
- 21 cheap as they possibly can, they're going to come on
- very strong to you and try to get you to take pennies
- on the dollar, you know, you need to come back very
- strong to them and say, I'm not going to take pennies
- on the dollar. So it was like, Don't let them piss on

- 1 you.
- And then she had issues with him referring to
- 3 her child-like voice and her good looks and she felt
- 4 that was not appropriate. She also had issues, I
- believe I was aware at that time, with just how
- 6 Mr. Hill supervised his employees, including her and
- <sup>7</sup> Mr. Duhon, with micromanagement and I guess bullying.
- Q. What specifically do you recall
- 9 Ms. Gauthreaux telling you along the lines of issues
- with supervision?
- A. I don't recall specifics. Most of it was
- stuff that, to be honest with you, I think I thought
- was ticky tacky and did not concern me.
- 14 Q. In your investigation you did not require
- that the parties refrain from contacting each other,
- 16 correct?
- A. I don't recall. I don't think I would have.
- Because at that point in time, my frame of mind was,
- 19 Let's get to this June 11 meeting and try to nip this
- thing dead in the bud to where Ms. Gauthreaux is happy
- $^{21}$  at work and can move forward with it. That was my
- mindset going into the June 11 meeting.
- Q. We'll get to the June 11 meeting.
- 24 A. Sure.

Q. Just a general question. You mentioned that

- 1 there was a second investigation or an alleged
- 2 independent investigation. Who was heading that
- 3 investigation?
- A. That took place after -- and I'm sure we'll
- 5 get to it -- after the allegations were made by
- 6 Mr. Hill that Ms. Gauthreaux and Mr. Duhon -- he
- 7 allegedly overheard them talking about ways to
- 8 potentially get him fired. So then the allegations
- 9 were that potentially I'm -- and I'm talking my
- 10 mindset here, is that my mindset was, Well, now, the
- allegations are potentially this whole thing is cooked
- up and made worse than it is to try to get Mr. Hill
- 13 fired. So at that stage I was like, This is out of my
- 14 league now.
- I mean, we need to -- we need to now turn --
- and this was after the June 11 meeting where we had
- tried to solve it, you know, inside of legal with as
- little fanfare as possible. But at that point my
- mindset was, Let's turn it over to internal audit and
- go talk to Courtney Phillips and get it out of legal.
- Q. I just want to know who was in charge of that
- investigation?

- A. It would have been Larry Gill, is who -- we
- reported this to Courtney Phillips. Courtney
- Phillips, I believe, went to Bill Root, which was in

- 1 charge of that overall section. And I believe
- Mr. Root, to the best of my knowledge, then delegated
- 3 it to Larry Gill.
- Q. And Larry Gill is in internal audit?
- A. That's what I call it, yeah. It's an
- 6 internal audit section. It's in there with the
- Medicaid fraud unit that Mr. Root was totally over.
- 8 So part of it's Medicaid fraud, part of it's internal
- 9 audit.
- Q. So the decision was made to have an
- independent investigation done by internal audit only
- 12 after Mr. Hill complained about Ms. Gauthreaux,
- 13 correct?
- A. Yes. And it doesn't look like the June 11
- $^{15}$  meeting had the results that I was hoping the June 11
- 16 meeting would have.
- 17 Q. The June 11 meeting, that meeting was
- attended by yourself, Kim Humbles, Neal Elliott, Lavon
- 19 Raymond, Mr. Hill, and Ms. Gauthreaux, correct?
- 20 A. Correct.
- Q. Do you know whether after that meeting on
- June 11 Ms. Gauthreaux and Mr. Hill continued to have
- 23 contact?
- A. Yes, I believe they did still have contact.
- $^{25}$  Because I know one of the things that I know came out

- of the meeting was they would have weekly meetings
- with Mr. Elliott to try to get this environment to
- <sup>3</sup> where everybody is happy. Because regardless of
- 4 whether I thought it was a hostile work environment or
- 5 sexual harassment, my goal is for people to be happy
- 6 in going to their jobs. So that was the main thrust
- of the June 11 meeting was -- I know I started off the
- meeting by basically saying, you know, Ms. Gauthreaux,
- 9 what can we do, we're not going to leave here until
- you're 100 percent happy.
- 11 Q. Did you believe Ms. Gauthreaux had cooked up
- allegations regarding Mr. Hill?
- A. Oh, no. We had corroborated at least two of
- 14 those statements. And I think Mr. Hill -- when I say
- corroboration, I think he admitted to saying like --
- 16 to saying I believe, Don't let other lawyers piss on
- you. So, I mean, no. I obviously believed those two
- statements to be true. So, no, I did not think that
- she was, at that stage, cooking anything up.
- Q. In the meeting on June 11, did you say that
- you had one person during the investigation mention
- hostile work environment?

- A. I'm sorry, can you say it again?
- Q. In the June 11 meeting, did you state that
- you had another person other than Ms. Gauthreaux, one

- person during the investigation mention hostile work
- 2 environment?
- A. Not during the June 11 meeting. I think the
- 4 only person that ever mentioned that to me was
- 5 Ms. Callaghan in my face-to-face with her.
- Q. Would that have been prior to the June 11
- 7 meeting?
- A. Yes, ma'am. That would have been in the week
- 9 like -- that would have been -- June 4 is when T
- became aware of it. I started talking to people, you
- 11 know, during that week. And that culminated in the
- June 11 meeting to try to solve the situation.
- Q. Did you take Ms. Callaghan mentioning that as
- 14 a serious issue?
- A. Yeah, I did. I also had to take it in the
- 16 context of the person who was -- who was giving me the
- information, whether they had any personal knowledge
- of what actually was going on.
- 19 Q. Did anyone tell you that Mr. Hill had yelled
- 20 at Ms. Gauthreaux?

- A. No. I did not know -- no one could
- 22 corroborate to me to the best of my knowledge during
- those interviews that they heard loud talking or
- $^{24}$  yelling. As a matter of fact, most of them were -- I
- mean, they were not surprised that I was asking the

- 1 question but were kind of like -- they didn't really
- $^2$  know what was going on.
- $^{3}$  Q. Did you consider at or prior to the June 11
- 4 meeting moving Ms. Gauthreaux or transferring her
- 5 position?
- A. I don't know if it was prior to the June 11
- meeting or after the June 11 meeting. One of the
- 8 avenues that I did look at to potentially resolve the
- 9 situation was to move Ms. Gauthreaux.
- Q. But you don't recall when?
- A. I don't recall when it was, no, ma'am.
- 12 Q. So what avenues did you look at? What did
- 13 you do?
- A. The main thing that I did before the
- independent investigation was to -- like I said, I
- $^{16}$  always want people to be happy regardless of what I
- 17 feel the situation is. Ms. Gauthreaux to me appeared
- that she was not happy. So it was either during the
- 19 course of the interviews that I was doing or
- 20 afterwards, and that's the reason -- I'm horrible with
- $^{21}$  dates.

- I did ask people, Hey, are you happy with
- your current job; if not, would you think you might
- want to do TPL and switch and go under Mr. Hill and
- work TPL? And everybody expressed that they were

- 1 happy with what they were doing so, therefore, I
- didn't want to move somebody out of a happy job just
- because of, you know, this situation. So we wanted to
- 4 see whether we could fix the situation rather than,
- 5 you know, move somebody out of a happy job.
- Q. And you thought Ms. Gauthreaux did good work?
- A. I didn't really get any complaints about her
- 8 work, to be honest with you. I never reviewed her
- 9 work.

- Q. In the June 11 meeting do you recall saying
- that Ms. Gauthreaux did good work?
- A. Yeah, I probably did. I don't believe
- anybody ever had any complaints about Ms. Gauthreaux's
- work or her work ethic.
- Q. Did Mr. Hill ever provide his opinion about
- 16 Ms. Gauthreaux's work to you?
- 17 A. That would have had to have been where -- to
- be honest, I don't recall. But that would have had to
- have been where I got that from, because I don't have
- any knowledge of any of the work Ms. Gauthreaux did,
- $^{21}$  any personal knowledge. So it would have had to come
- up through the chain, which would have been from
- Weldon, up the supervisory chain, to me. Because I
- certainly did not have any personal knowledge.
- Q. And Ms. Gauthreaux did communicate that

- 1 Mr. Hill had talked about her PPR and said it wasn't
- 2 looking good. Do you recall that?
- A. I can recall those statements being made.
- 4 I'm not sure when they were made, whether they were
- $^{5}$  made at the June 11 meeting or not. I think that was
- one of the meetings that was taped maybe, so I
- 7 certainly won't deny anything that I'm on there
- 8 saying, that's for sure.
- 9 Q. When were you first made aware of any issues
- 10 Ms. Gauthreaux had regarding Mr. Hill's comments of
- 11 her pumping breast milk?
- A. I don't recall. But it would have had to
- have been part of the June 4 meeting. But I don't
- specifically recall.
- Q. Were you able to corroborate any of the
- statements that Mr. Hill made about pumping breast
- 17 milk?
- A. No. The only statements that I got
- 19 corroboration on was the ones that I told you.
- Q. And you were present at the June 4 meeting,
- 21 correct?
- A. The June 4 meeting was in my office, yes, I
- 23 believe.
- Q. And who was present for that meeting?
- A. Oh, gosh. I don't recall.

- 1 0. Ms. Gauthreaux?
- 2 Α. I don't know whether she was in that meeting
- 3 or not.
- Ms. Humbles? Q.
- 5 I know Ms. Humbles was in the meeting. Α.
- 6 just don't know whether we had it at a high level and
- 7 had the people in the room or not at the June 4
- 8 meeting. I just don't remember.
- 9 0. And at the June 4 meeting, did it come up
- 10 that Mr. Hill had asked Ms. Gauthreaux about her
- 11 pumping breast milk, asking, Does it hurt when the
- 12 milk comes in, how long are you going to do that?
- 13 Α. I don't recall when I was made aware of all
- 14 that, whether it was during that week or at the June 4
- 15 meeting.

- 16 But certainly after the June 11 meeting it 0.
- 17 was your opinion that Ms. Gauthreaux, Mr. Hill, and
- 18 Neal had weekly meetings, correct?
- 19 Yes. That was -- Ms. Humbles came up with
- 20 six -- I believe six points that we left that meeting
- 21 with. And I ratified those six points that she came
- 22 up with and thought that that would be a good idea to
- 23 try to get this situation resolved.
- 24 So at what point did you go to internal audit
- 25 to conduct an investigation?

- 1 Α. The point where I did, it would have been I
- 2 believe somewhere around late June is when Mr. Hill
- 3 came up to my office. And I think Ms. Humbles was
- 4 there as well. And he said that he had walked back
- 5 in, I believe from lunch, when Ms. Gauthreaux and
- Mr. Duhon thought he wasn't going to be in the office 6
- 7 or maybe from a doctor's appointment or something, I
- 8 don't really recall why, that he had overheard them
- 9 talking about getting him fired, seeing what they
- 10 could do to get him fired. I mean, that was kind of
- 11 the context of what Mr. Hill told me. I don't recall
- 12 the exact words.
- 13 0. Were you ever able to corroborate that
- 14 Ms. Gauthreaux had made any such statement about
- 15 wanting to get him fired?
- 16 Α. I don't believe so. I think they were just
- 17 allegations.

- 18 0. Were you interviewed by Mr. Gill in
- 19 connection with his internal audit investigation?
- 20 I don't recall. That's what's making me
- 21 think that I had supplied him potentially with
- 22 something and he used what I supplied him in that
- 23 meeting -- I mean, in his investigation, because I'm
- 24 sure they would have gotten background as to what I
- 25 I mean, that would have been normal. In my mind

- at least, that would have been something that they
- 2 should have done.
- Q. But not that you recall?
- A. Yeah, not that I recall.
- Do you recall being interviewed in person?
- A. No, I don't recall.
- During the periods that you conducted your
- investigation, did you consult with anyone in the
- 9 human resources department?
- 10 A. I don't know at what stage that I was talking
- 11 to Ms. Guttzeit. I remember talking to Ms. Guttzeit
- though throughout the process. I don't know whether I
- got her involved on or after June 4 or if it was after
- the June 11 meeting. Like I said, I'm terrible,
- terrible with dates.
- Q. What did you speak to Ms. Guttzeit about?
- A. Just what she thought, you know, her views on
- sexual harassment and that type of stuff, and, you
- 19 know, what we should be on the lookout for, general
- stuff like that. I can't remember anything specific.
- Q. Did you report back to her after you finished
- your investigation?
- A. I don't recall.
- Q. What did Ms. Guttzeit tell you?
- 25 A. I don't recall.

- 1 Q. Did you have any e-mail correspondence with
- Ms. Guttzeit about Bethany's complaints?
- A. There very well may be some e-mail traffic.
- I don't want to deny that. There could be, yeah.
- 5 Because, you know, there was kind of a dual track kind
- of going on here in my mind that, you know, we had
- <sup>7</sup> this complaint. So of course I was trying to get to
- 8 the bottom of it. But I'm also thinking with my legal
- 9 hat on there that there's a potential for a potential
- 10 lawsuit down the road.
- 11 Q. Do you have any knowledge, first-hand or
- otherwise, of Mr. Hill being disciplined during his
- employment with DHH?
- A. Again, disciplined to where he has a right to
- 15 appeal, I don't think -- I don't recall him having
- 16 formal discipline against him.
- Q. Does DHH have a polity regarding employee
- discipline in the workplace?
- 19 A. We should, yes.

- Q. Do you have an understanding of that?
- A. No, not really. Because I -- if I ever had a
- case to where I would have to discipline somebody to
- the level of a civil service discipline to where they
- would have a right to appeal and all that kind of
- stuff, I would go to my HR lawyer, go to my civil

- services lawyer. That's who I would rely on heavily
- at that stage, when it reached the point to where we
- would potentially have to Loudermill somebody.
- Q. Do you have knowledge as to whether letters
- of improvement are contained within DHH policies on
- 6 employee discipline?
- A. Do you mean just like a form letter?
- 8 Q. No. Whether a letter of improvement is
- 9 mentioned as part of the policies.
- A. Yes, I think that's one of the policies,
- 11 yeah.
- Q. Do you know whether Mr. Hill ever received a
- 13 letter of improvement?
- 14 A. In regarding this issue, he --
- Q. Regarding anything.
- A. This one I know of. This is the only one I
- 17 know of.

- 18 Q. Then tell me about this one.
- 19 A. This one we did feel after the independent
- 20 review had came down that -- and the corroboration of
- the two statements that Mr. Hill made, there was also
- corroboration of a third statement that he had made
- about sex is good until the baby comes after the June
- $^{24}$  11 -- like towards the end of June, I believe, or
- 25 maybe even at the first meeting they had after the

- June 11 meeting. So the recommendation came from the
- independent investigation that he be given a letter of
- 3 improvement and be required to take certain civil
- 4 services courses and modify his conduct.
- <sup>5</sup> Q. Did you sign the letter of improvement?
- A. I should have because I'm the appointing
- <sup>7</sup> authority.
- What, to the best of your recollection, did
- 9 the letter of improvement state?
- A. I think what I just said. That's what it
- should have said, is improve your conduct and take
- these courses.

- 13 Q. Which courses?
- A. I do not recall which ones they were.
- 15 Q. Do you know if he took courses?
- A. My understanding is yes, they were tracking
- to make sure he took the courses.
- 18 Q. How many courses?
- A. I want to say three or four. I can't really
- <sup>20</sup> specifically recall though.
- Q. Did any of them deal with sexual harassment?
- A. I can't recall. The letter is going to have
- 23 to speak for itself. I don't know.
- $\mathbb{Q}$ . Do you know if Mr. Hill was ever counseled or
- reprimanded during his employment with DHH?

- A. Other than that, there's no other formal -- I
- mean, I talk to employees all the time and give them
- guidance, tips. I don't know -- so I don't think so,
- 4 no.
- Q. And I've already asked you about any
- 6 complaints that employees had about Mr. Hill and I
- 7 think you've told me all of them. Is there anything
- 8 else?
- $^{9}$  A. I think those are the only -- I think I
- 10 mentioned those four. It was Wanda Yates, Kathleen
- 11 Callaghan, Daniel Duhon, Ashley Clark. I think those
- were the four that I can remember.
- Q. Are you aware of, other than this case, any
- other investigations by internal audit or HR involving
- 15 Mr. Hill?
- 16 A. No, ma'am.
- Q. What about by the Governmental Board of
- 18 Ethics, do you know of any investigations regarding
- 19 Mr. Hill?

- A. Not that I can recall.
- Q. Who made the decision with regards to
- Ms. Gauthreaux's transfer?
- A. That came as a result of the independent
- investigation, Ms. Phillips, who was the deputy
- secretary at the time.

- 1 0. So Ms. Phillips made the decision?
- 2 Α. Yes, that they needed to be separated, that
- 3 the relationship -- I think Mr. Gill's advice was that
- 4 the relationship was close to if not irreparable and
- 5 they needed to be separated and, if so, put on
- 6 different floors to where there would be as little
- 7 contact between those two as possible. So that's what
- 8 we did.
- 9 0. Did you play a role in that decision-making
- 10 process?
- 11 Α. When you say decision-making process, do you
- 12 mean how to transfer her, where to go, or the actual
- 13 transfer and move them? The actual transfer, that
- 14 came as a result of the independent investigation, and
- 15 we followed Ms. Phillips to the letter.
- 16 0. So what did you do with regards to finding a
- 17 position or options on transferring Ms. Gauthreaux?
- 18 Ms. Humbles and I talked and tried to Α.
- 19 determine where we needed the help at, number one.
- 20 That was kind of the main focus. Number two, the
- 21 focus was to try to put Ms. Gauthreaux somewhere where
- 22 she could succeed and be happy where she was.
- 23 Did you ever consider keeping Ms. Gauthreaux
- 24 as an attorney for TPL but moving her chain of command
- 25 under someone else?

- A. We may have considered it, but that wouldn't
- 2 -- I mean, to me, that would have been not an option.
- 3 And I can -- because Mr. Hill has extensive knowledge,
- 4 really, at this stage, he could probably run -- with
- 5 the level of cases we have in TPL, he could probably
- 6 do it by himself. So I think that would have been a
- 7 foolish decision on my part to take a new attorney and
- 8 keep her in TPL and move the specialist that all he
- 9 really knows is TPL out of TPL. That was my thought
- 10 process.
- 11 Q. Was Mr. Duhon moved out of Mr. Hill's
- 12 supervision?
- 13 A. No.
- Q. He was never moved to Ms. Sullivan's
- 15 supervision?
- A. Not that I'm aware.
- 17 Q. Okay.
- A. I mean, the records will show that. But T
- don't recall him being moved.
- Q. So he still reports directly to Mr. Hill?
- A. I thought so.
- 22 Q. Okay.
- A. I'm sorry to answer it that way. But it
- seems like -- to the best of my knowledge, he still
- 25 reports to Mr. Hill.

- 1 Q. So how did you determine where the need was
- to move Ms. Gauthreaux? What did you do?
- $^3$  A. Yeah, the first -- we look at those -- I
- 4 think y'all had looked at them the other day, these
- 5 activity reports, to kind of -- you know, and then, of
- 6 course, talk to the supervisors. I mean, I'm not
- really aware of -- you know, on a day-to-day basis
- since I'm up on the ninth floor, I'm not really aware
- 9 of the day-to-day caseloads down there. So I lean
- heavily on the deputy generals and the attorney
- supervisors and them down there to in good faith let
- me know where we believe we needed the help at.
- Q. So did you personally talk to those
- 14 supervisors with regards to finding a place for
- 15 Ms. Gauthreaux?
- A. I think I just -- I think I just talked to
- 17 Kim Humbles and Kim Sullivan to try to find the best
- $^{18}$  spot that I thought she could succeed in and would be
- 19 happy at.

- Q. What options did you consider?
- 21 A. The first option was moving her under
- 22 Kathleen Callaghan and doing SURS work. At this time
- $^{23}$  -- I mean, we felt, number one, that probably the
- $^{24}$  activity -- the amount of work there may or may not
- $^{25}$  justify it. We kind of had a feeling that, Well,

- since they're on the fifth floor, that's where she
- would go, is on the fifth floor. And we knew or had a
- good feeling that her and Kathleen Callaghan got along
- 4 well. However, looking at activity reports and
- whatnot, we made the decision that, Yeah, go ahead and
- 6 move her down there on the fifth floor so she wouldn't
- have contact with Mr. Hill and Mr. Hill wouldn't have
- 8 contact with her; however, where we really need help
- <sup>9</sup> at is Medicaid.

- And to be honest with you, that's like the
- 11 plum job, I mean, that's where people want to be. If
- 12 you want to be, in my mind, the next deputy general
- counsel, general counsel, or executive counsel -- why
- 14 you'd ever want to do my job, I don't know -- but
- that's where you want to get in, you want to get into
- 16 Medicaid. That has the biggest ceiling.
- Q. At the time you looked at these options, tell
- me about the organization of the SURS section.
- 19 A. I know Kathleen Callaghan was the attorney
- supervisor. I know Sara Aycock was an attorney, staff
- $^{21}$  attorney underneath there. And then at one point -- I
- think at that point it was Claire Bergeron. And then
- when Claire left and got another job, we brought in
- 24 Sandra Jelks. I think that's how it went. But I
- would defer to whatever the personnel records say.

- 1 Q. So according to your recollection, though, at
- the time you were considering these options, there was
- 3 an attorney supervisor position and then two
- 4 attorneys?
- 5 A. Yes. So this would have made three. And I
- 6 can't remember whether we were going to take some
- duties away from one of the other ones. I don't
- 8 recall how the thought process totally worked out.
- 9 Q. So did you have any communication with
- $^{10}$  Ms. Callaghan about the option and the work that her
- 11 section was doing?
- 12 A. I don't recall before the decision was made
- 13 talking to her. After we had made the decision, I
- think we probably did.
- Q. What decision are we talking about?
- A. The decision to move her down onto five and
- the fact that we were probably going to move her into
- 18 TPL. Because I think we had made that decision to
- move her into TPL, and then the day after or shortly
- thereafter we said, No, Medicaid is really the spot
- she needs to be because TPL -- the workload just
- doesn't support it.
- TPL and SURS, the more we move towards
- $^{24}$  managed care -- and we've probably got, I went to say,
- $^{25}$  like close to a million if not more than a million

- people in the managed care -- the lesser and lesser
- we're going to need TPL and the SURS sections. They
- may, in fact, within another year, disappear. There
- 4 probably will not be a TPL stand-alone section. So
- $^{5}$  that tells you the thought process of how much the
- 6 work is ratcheting down in SURS and in TPL because the
- 7 managed care plans do it now themselves.
- They do fraud abuse themselves. We just
- 9 monitor what they do. They do third-party recovery.
- $^{10}$  We just monitor what they do. We're pivoting more
- into a monitoring role than a doing role.
- 12 Q. Tell me what you discussed with Ms. Callaghan
- about the transfer of Ms. Bethany.
- A. I don't recall the specific conversation.
- 15 I'm not even sure we had one. It would have been my
- normal course to have one, I think that's what I
- testified to hopefully.
- Q. So the first option you considered was SURS.
- 19 What was the second option?
- 20 A. The second option and what we eventually put
- 21 her in was Medicaid, general Medicaid. There's always
- work to be done in Medicaid, number one; number two,
- 23 it gives the best opportunity for advancement.
- Q. Tell me about the Medicaid division. How is
- that divided up?

- A. How do we do it now? Gosh.
- $^{2}$  Q. At the time in question.
- A. Yeah, I'm trying to remember. Kim Sullivan
- 4 is my deputy general counsel over Medicaid. She's the
- 5 one I lean on the hardest to make sure Medicaid is
- 6 going well. I know we've got an attorney supervisor
- <sup>7</sup> over eligibility.
- Q. Let me ask you this, if it would help. How
- 9 is the Medicaid -- is it called Medicaid section?
- Medicaid department?
- A. I'm not really sure what we're calling it now
- or what we called it back then. We were in a little
- bit of a state of flux and probably we're still in a
- 14 bit of a state of flux as we deal with managed care.
- You know, we're thinking about making a Medicaid
- 16 managed care section and a Medicaid eligibility and a
- 17 Medicaid -- so we were in a state of flux then, we
- 18 still are now. That's the reason I'm kind of -- I
- mean, if I could see an org chart, I could lay it out.
- 20 Kim knows this is as well as me. Whenever we
- 21 talk about who's deputy general over what sections and
- whatnot, I always have to look at that org chart to be
- $^{23}$  able to tell.
- Q. Were there sections, divisions, or
- departments under the umbrella Medicaid?

- A. Yeah. There would have been a deputy general
- counsel and at least two attorney supervisors, I
- believe, under that umbrella, because that's what it
- 4 takes for me to have a deputy general over that area.
- But the org chart will tell me how it's broken down.
- 6 I really don't know that well at all.
- 7 Q. You identified -- you said general Medicaid?
- A. Yeah, that's what we had wanted her to do. I
- 9 mean, you know, we just say general Medicaid because
- we're going to bring her into Medicaid. Medicaid is a
- 11 very complex -- it is the most complex deal in the
- department. You have to realize -- and the secretary
- may not like folks saying this. You know, the
- Department of Health, we do a lot of things other than
- 15 Medicaid. But you're talking about -- Medicaid is
- like billions and billions of dollars, complex Federal
- 17 regulations. It's really the bread and butter of the
- Department of Health, where most of the work is.
- So that's where we always need the help. We
- $^{20}$  always need people. So we were going to bring along
- $^{21}$  -- the plan was to put Ms. Gauthreaux in there, bring
- her along slowly in Medicaid. And that's a spot where
- she would have been working under Ms. Sullivan, who's
- one of my best Medicaid if not -- you know, is one of
- $^{25}$  my best Medicaid folks currently right now. And we

- 1 thought that was a spot where she'd have a place to
- advance up the chain once she learned Medicaid.
- $^3$  Q. You said you had two attorney supervisors at
- 4 the time. Who were those people?
- 5 A. I know Mike Coleman is my supervisor over
- 6 Medicaid eligibility public records. I know Brandon
- Babineaux is over there over health standards and
- 8 licensing. I don't know if that's under Medicaid now
- 9 or not because of the state of flux we were in. I
- would really defer to the org chart. That's the best
- way for me to answer that.
- Q. Approximately how many subsections did you
- have in Medicaid? You've already identified general
- 14 Medicaid section, Medicaid eligibility public records,
- and health standards and licensing possibly.
- A. Yeah. And I want to correct. I'm not
- positive it's labeled general Medicaid, the section.
- 18 I'd have to look at the org chart, the job duties, the
- 19 attorney supervisors.
- Q. I understand.
- A. This is just -- I mean, HR and the split-up
- of the sections and that type of stuff, it's not my
- day-to-day job, my bread and butter.
- Q. I understand you have to look at an org
- chart. But approximately how many sections are we

- 1 talking about?
- A. Two or three, I believe, at the most. But I
- $^{3}$  would have to defer to that org chart. I want to be
- 4 100 percent accurate with you, so I'd have to defer to
- 5 that org chart.
- Q. You said at about the time you were looking
- at the transfer, you said Coleman was one of the
- 8 supervisors. Who was the other?
- 9 A. I think Brandon Babineaux is an attorney
- supervisor over health standards and licensing.
- Without butchering it up, I'd have to look at the org
- 12 chart.
- Q. Why wasn't Ms. Gauthreaux made to report to
- an attorney supervisor?
- A. Because we wanted to bring her along slowly
- and, in my mind, make sure that she would be working
- with somebody that knew Medicaid backwards and
- 18 forwards. And currently, that's how we currently have
- 19 it broken up now. I think the attorney that came in
- to take Ms. Gauthreaux's spot, he may on paper report
- 21 to an attorney supervisor, but he pretty much deals
- directly with Ms. Sullivan; he kind of shadows her
- <sup>23</sup> around basically.
- Q. What other Attorney 1s report directly to a
- 25 deputy general counsel?

- A. Again, not sure. I'd have to look at the org
- chart, because the org chart is going to lay out the
- $^3$  actual lines of supervision and then -- but then there
- 4 may be -- functionally, there may be somebody, for
- instance, shadowing something around. For instance,
- 6 we've got Sandra Jelks who's working in SURS right
- now, however, we think she wants to take over for
- David McKay in Office of Public Health. So right now
- 9 she's shadowing David McKay around to all of his
- meetings and kind of learning the ropes for public
- 11 health.
- Q. On paper, do you know who she reports to
- 13 directly?
- A. On paper she reports to Kathleen Callaghan.
- 15 But now that Kathleen Callaghan has retired, I'm not
- sure how it's broken down now. I'd have to look at
- 17 the most current org chart because all of this
- happened very recently. To be honest with you, it's
- 19 probably still in a state of flux waiting for
- 20 paperwork to be sent over to civil service or civil
- 21 service already has some paperwork to change it all up
- 22 right now.
- Q. Nonetheless, Ms. Callaghan was an attorney
- 24 supervisor, right?
- 25 A. Yes.

- 1 Q. And the org chart you're saying that you have
- to look at, is that the DHH org chart or an org chart
- $^{3}$  of a specific department or division?
- A. Bureau of Legal Services org chart.
- $^{5}$  Q. What was your understanding as to the work
- 6 Ms. Gauthreaux would be performing in this new
- 7 position?
- 8 A. She would be basically doing anything that
- 9 Ms. Sullivan needed help with. She would be doing
- 10 reimbursement issues. She would be doing potential
- help on public private partnerships. She would be
- doing basically anything Ms. Sullivan -- they
- delegated to Ms. Sullivan. From my end, she would be
- handling any of the overflow from Ms. Sullivan.
- Managed care situations, MCO compliance, that type of
- 16 stuff. But anything Ms. Sullivan needed help with. I
- mean, we knew -- we always know we have more Medicaid
- or should -- at least it's represented to me that we
- 19 have more Medicaid work than we can do and there's
- always overflow.
- Q. Were you present during Mr. Gill's interviews
- of witnesses?

- 23 A. No, ma'am.
- Q. Did you ever indicate to anyone, including
- Ms. Bethany, that she was 50 percent at fault?

- A. I don't recall that. And that would have not
- been in my nature to apportion fault. I mean, I might
- have said, you know, You both had a part to play or
- 4 something like that. But it would have been out of my
- 5 nature to say 50 percent like a judge. I'm not saying
- 6 I didn't, I just don't recall it.
- Q. Did you ever witness any inappropriate
- 8 comments made by Mr. Hill in the workplace?
- 9 A. No, I have not.
- 10 Q. So what was your involvement with
- 11 Ms. Gauthreaux after the decision was made to transfer
- 12 her under Ms. Sullivan?
- 13 A. It went back to what my relationship always
- was, I mean, probably outside of Ms. Gauthreaux's
- complaint. And I probably saw Ms. Gauthreaux coming
- into the building, maybe leaving the building
- occasionally, and would say hi.
- 18 Q. So you had no more follow-up after that
- 19 point?
- A. I did not. I think this may be just me being
- cc'd on some e-mails about how are things going and
- that type of stuff. In my mind, the situation was
- 23 kind of resolved. So I would not have had any contact
- with Ms. Gauthreaux.
- Q. Did you have any knowledge about an

- 1 allegation that Mr. Hill was using a phrase directed
- to Ms. Gauthreaux about having mommy issues?
- $^3$  A. That was brought up either, to the best of my
- 4 knowledge, at the June 4 or the June 11 meeting.
- Q. And were you able to corroborate those
- 6 comments?
- A. Not from an independent party, no.
- Q. Did you believe Ms. Gauthreaux?
- $^{9}$  A. I'm not sure at the time, to be honest. I
- mean, you're asking me to go back.
- 11 Q. What about at any other time?
- A. You're asking me to go back -- what my point
- to that is, is that there were some obvious instances
- where Ms. Gauthreaux had told untruths and lied,
- therefore, it's tough for me to go back and now say,
- three years ago, two years ago, do I believe her,
- would I have believed her, was I sitting there
- believing her. With the backdrop that I now have,
- 19 it's very tough.
- Q. Tell me about the instances where she
- 21 allegedly told untruths.
- A. The main issue that I'm aware of is after the
- June 11 meeting we had said like -- I had walked into
- that meeting. I was sitting at one head of the table,
- Lavon and Neal were at another head, Kim and Weldon

- were at this side, and Bethany was on this side. And
- <sup>2</sup> I can remember walking into that meeting. I'm not
- 3 sure whether that meeting is taped; if it is, it would
- 4 be good to listen to it.
- I walked into that meeting, and my main theme
- in that meeting was, We're not going to leave here
- <sup>7</sup> until you're 100 percent comfortable with this
- 8 situation and where this situation is going forward.
- 9 We finally, after what I thought was a very good, open
- meeting, got to the point where I asked Ms. Gauthreaux
- where she was at. And she relayed that she was at
- about 90 percent. I think I questioned her as to what
- could get her to that extra 10 percent. And we left
- with the understanding that we were going to have
- these weekly meetings.
- I went back and I reviewed something in the
- interim that I believe Ms. Gauthreaux had stated to
- where the meeting was a very intimidating meeting and
- 19 she just lied to us so she could get out of the
- meeting. I mean, I can't help somebody that's going
- to lie to me when I'm trying to help, I just can't.
- Q. But you said, We're not going to leave the
- meeting until we get to 100 percent, correct?
- A. That's exactly what I said.
- Q. Any other instances?

- A. Not really an untruth, I don't guess. You
- know, you're under no duty to tell us, but the
- <sup>3</sup> pregnancy situation was a situation to where my
- 4 understanding is she knew she was pregnant when she
- was interviewing for the job, knew we had a definite
- 6 need for that job, and then didn't tell us that she
- was pregnant and then went out on maternity leave.
- Q. Did that upset you?
- <sup>9</sup> A. No, not really.
- 10 Q. But you --
- A. I don't have to do the work, so it doesn't --
- 12 it doesn't affect me one way or another.
- Q. Was anyone else upset about that, that she
- didn't disclose that she was pregnant?
- A. Not that I can recall.
- Q. You mentioned it as a -- you said not really
- an untruth but as an issue. So you have an issue with
- <sup>18</sup> it?

- A. No. It's an issue in my mind because, you
- know, listening to the testimony yesterday,
- Ms. Gauthreaux was expounding like there was a
- 22 conspiracy theory to get rid of her and all this what
- 23 I consider to be nonsense. And if that was the case,
- $^{24}$  we had the opportunity to where we could have cut her
- loose without any repercussions, just terminated the

- job appointment when she went out on maternity leave
- 2 and called it a day.
- 3 Q. You think you could have fired her --
- 4 MR. BLANCHFIELD: Let him finish.
- A. And we didn't do it. And it's not something
- 6 I would have done. It's not in my nature. It was
- <sup>7</sup> fine with me.
- 8 BY MS. BOUNDS:
- 9 Q. Are you done?
- 10 A. I'm done.
- 11 Q. Do you think it was within DHH's legal rights
- to terminate Ms. Gauthreaux while she was out on
- maternity leave?
- A. I don't know. I never researched it because
- 15 I would have never done it. So I never even looked at
- it. It's not in my nature.
- 17 Q. You said y'all could have terminated her
- while she was out on leave.
- A. Right. That was my understanding. I'm only
- going with that understanding because that's what
- Ms. Gauthreaux testified to yesterday. I don't know
- employment law as you've laid that foundation. I
- really don't know.
- Q. And Ms. Gauthreaux certainly didn't have an
- $^{25}$  obligation to tell you she was pregnant during the

- interview; is that correct?
- A. Absolutely not.
- $^{3}$  Q. Could the interviewers have asked her if she
- 4 was pregnant during the interview to your knowledge?
- 5 A. To my understanding, no, that was a no-no
- 6 question.
- $^{7}$  Q. And was there ever part of an agreement in a
- 8 meeting that Mr. Hill would not be condescending?
- <sup>9</sup> A. I believe that was in the 11th meeting. We
- were trying to get Ms. Gauthreaux, in my mind, like I
- said, to 100 percent. So either at that meeting or
- definitely as a result of the meeting of the main
- meeting with Courtney Phillips, it was that he -- you
- know, Mr. Hill needed to work on changing his
- 15 management style.
- Q. Did you also, you or anyone else in the
- meeting, instruct Mr. Hill that he would ease up on
- the no-closed-door policy?
- 19 A. Yeah, either Kim or I did. The closed-door
- policy -- I mean, people close their doors, in my
- $^{21}$  mind, for various reasons. I mean, the only -- my
- only knowledge of the reason why the door being closed
- was even a remote issue is that supposedly
- Ms. Gauthreaux was breast-feeding. And, of course, we
- have prisoners that come in there and open up the

- 1 trash and put the trash out, so they'll knock on the
- door one time and open it. So the issue was let's try
- $^3$  to avoid a situation if we can.
- Q. Was she able to lock her door?
- <sup>5</sup> A. In my mind she could have.
- 6 Q. How would an inmate get in with a locked
- 7 door?
- A. I wouldn't have had an issue with her locking
- 9 it, so I don't know if she locked it or not.
- 10 Obviously, they could not get in a locked door.
- Q. Go to page 7 of the handwritten notes,
- 12 please.
- A. All right.
- 14 Q. There's an entry for 6-24-14 where
- Ms. Humbles states at the bottom, We'll need to do
- 16 improvement letter to Weldon since we just had the
- 6-11-14 meeting with Bethany and Weldon and had six
- points of resolution, but Weldon is still not watching
- 19 language.

- A. Where am I looking at?
- Q. The last paragraph of the page.
- A. We'll need to do improvement letter to Weldon
- 23 -- will need to do improvement letter to Weldon since
- $^{24}$  we just had 6-11-14 meeting with Bethany and Weldon
- $^{25}$  and had six points of resolution but Weldon still not

- watching his language.
- Q. What knowledge do you have about Weldon still
- $^{3}$  not watching his language after 6-11?
- A. I believe it happened after 6-11, was the
- 5 comment about sex is fun until the baby comes or
- 6 something like that. And I still don't understand, to
- be honest with you, the context it was given in.
- People have told me the context.
- 9 Q. Regardless of the context, is that something
- appropriate to say in the workplace in front of a
- 11 female employee?
- 12 A. That is not something I would say, let me put
- 13 it that way.
- Q. Do you know if it's an appropriate statement
- in the workplace?
- MR. BLANCHFIELD: Object to the form.
- 17 BY MS. BOUNDS:
- 18 Q. In your mind, do you think it's an
- 19 appropriate statement to make in the workplace?
- A. It's not something I would say.
- Q. Because you don't feel it's appropriate to
- say in the workplace?
- A. It would not be something I would say in the
- workplace.
- Q. Can you answer the question? Do you feel

- it's something --
- A. Well, I mean --
- Q. How you feel. Do you feel it is something
- 4 that is appropriate to say in the workplace in the
- 5 presence of female workers, your opinion?
- A. No, I would not say it.
- Q. And your answer is no, you don't feel it's
- 8 appropriate?
- 9 MR. BLANCHFIELD: Object to the nature
- of the question.
- MS. BOUNDS: He's not answering the
- question, that's why I keep repeating it.
- MR. BLANCHFIELD: He did answer the
- question. He said, no, he wouldn't say it. That's
- his answer. You don't have to like it. Move on.
- 16 BY MS. BOUNDS:
- Q. My question is yes or no, then you can
- explain your answer all day long. Do you feel it's
- appropriate to say, Sex is fun until the baby comes,
- in the workplace in the presence of female workers?
- MR. BLANCHFIELD: Asked and answered.
- MS. BOUNDS: It's not asked and
- 23 answered.

- MR. BLANCHFIELD: Yes, it is.
- 25 BY MS. BOUNDS:

- 1 Q. Yes or no? You can answer.
- 2 A. No.
- Q. Thank you.
- A. And to explain --
- $^{5}$  Q. Go ahead.
- A. -- it is not something I would say. And the
- reason I was hedging is, being a lawyer myself, does
- it rise to the level of sexual harassment in a judge's
- 9 eyes or a jury's eyes, I don't know. It's not
- something that I would have used.
- 11 Q. At what point was the letter of improvement
- given to Mr. Hill?
- A. I thought it was after the meeting with
- 14 Courtney Phillips.
- Q. Which took place when?
- A. I think that meeting took place on like the
- 17 24th. So I thought that's when we did it. But the
- letter is going to have to speak for itself. But
- 19 that's when I thought we did it.
- Q. If you go on the page prior, which is page 6,
- but I know it's not numbered, it has an entry of
- 6-25-14. And if you'll look in the margin, Note, per
- 23 Courtney, hold letter of improvement to Weldon until
- we do independent investigation. May need to add to
- letter or change. Does that help refresh your

- 1 recollection as to when the letter of improvement --
- A. Yes, it definitely does. We obviously held
- 3 it until after the investigation, the independent
- investigation, because we wanted a full independent
- $^{5}$  picture as to what was going on. So, yes, it does.
- 6 Thank you.
- 7 Q. The page going back, there's an entry of
- 8 6-26-14, Discussion with Russo. And I think it says,
- 9 correct me if you have a different understanding, and
- 10 Lavon, re: Alt supervision, office location,
- depending upon report conclusions. Russo will talk
- with Courtney.
- 13 A. Yes.
- 14 Q. Tell me about your conversation with
- 15 Ms. Phillips about the change in supervision or office
- 16 location?
- 17 A. I don't specifically recall the conversation
- $^{18}$  and have specific knowledge of what was said. I know
- 19 the result of the independent investigation was to
- 20 move her out from Mr. Hill's supervision and move her
- 21 to another floor. And those were our directions, and
- 22 so we followed them.
- Q. Did Ms. Phillips tell you about any action
- $^{24}$  that she wanted taken as regarding Mr. Hill or his
- position?

- A. I'm pretty sure that it was her direction to
- also give the letter of improvement as well. I think
- 3 at that point, when it was back and forth, you know,
- 4 the allegation -- I think at that stage we made the
- determination that, you know, legal -- my training at
- 6 least, if I can recall from the sexual harassment
- 7 classes, was in a hostile work environment, an
- 8 employee comes to complain, you try to handle the
- 9 situation internally. If you can't handle it
- internally, then it's kind of, you know, not wash your
- hands of it, I don't mean it in that way, but turn it
- $^{12}$  over to an independent body, you know, to HR, and let
- $^{13}$  them work it out.
- In my mind, that's what we were trying to do
- when we went the independent investigation route and
- turned it over to the deputy secretary. It's like,
- these are two lawyers within the Bureau of Legal
- 18 Services that are now throwing some allegations back
- <sup>19</sup> and forth, y'all handle it.
- Q. At the end of that internal audit
- 21 investigation, did you have communications with
- 22 Courtney Phillips about what action to take?
- A. I don't recall anything specific other than I
- $^{24}$  surely told her what we did to satisfy the directive.
- Q. What was her directive, so we're clear for

- the record, as regards Mr. Hill?
- A. My understanding with Mr. Hill was to give
- $^3$  him a letter of improvement, you know, get him to
- 4 change and alter his management style, and to go take
- 5 these three to four classes, whatever was in the
- 6 letter.

- <sup>7</sup> Q. Since that investigation, have you heard of
- 8 or received any complaints about Mr. Hill?
- 9 A. I'm horrible with dates. But do you mean
- 10 like, for instance, after this lawsuit was filed,
- 11 after this Bethany Gauthreaux situation? Because
- there was obviously further complaint after the June 1
- meeting when he said the sex is better.
- Q. After the internal audit had concluded their
- investigation and there was a transfer of
- 16 Ms. Gauthreaux, do you have knowledge or have you
- 17 received any complaints about Mr. Hill after that?
- A. Not to my knowledge.
- 19 Q. Looking on the same page, there's an entry
- for 6-25-14, five lines down, Told Weldon and Bethany
- to have no contact. Was this the first time that
- either you or, to your knowledge, Ms. Humbles told
- Mr. Hill and Ms. Bethany not to have contact?
- A. To the best of my recollection, we told them
- not to have contact once the independent investigation

- 1 started. Because, obviously, we were trying to work
- out the problem. She was still under Weldon. And so
- $^{3}$  I -- it would have been out of character for us to say
- 4 not to have contact at that stage. So I'm thinking --
- 5 I'm thinking the answer to your question is yes.
- 6 Q. Because the independent investigation began
- 7 late June, correct?
- A. Right, right, that's what I'm going off of.
- 9 So that's -- to the best of my recollection, yes.
- 10 Q. Go to the next page going backwards though,
- the date order is backwards, there's an entry for
- 6-30-14. Spoke with Courtney. Were you part of that
- conversation referenced on that day? And she says,
- 14 She is reviewing report and will get with Russo and
- me. She knows of plan that we had proposed.
- A. I don't recall being a part of that. It
- 17 looks like it was a conversation without me.
- $^{18}$  Q. What is the plan that you and Ms. Humbles had
- proposed that's referenced here on 6-30?
- A. At that stage, I'm not even sure she's
- 21 talking about me. She is reviewing report and will
- $^{22}$  get with Russo and me. She knows of plan that we had
- 23 proposed.

- Q. Let me ask you this predicate question: Did
- you-all propose a plan as of 6-30-14?

- A. I don't recall whether there was a formal
- 2 plan or proposed plan. I don't remember, would be the
- 3 best answer.
- Q. Did you speak to any DHH employees about
- 5 Ms. Bethany's separation of employment?
- 6 A. Other than the fact that she was supposed
- 7 to -- if I can recall correctly, she was coming off of
- 8 FMLA, and so we were preparing for her to come back.
- 9 And then they told -- "they" being -- I think it was
- $^{10}$  either Kim Humbles or Kim Sullivan saying that she
- sent in an e-mail saying she's resigning. Of course,
- we talked about when she was coming back and that type
- of stuff. I don't remember specifics.
- Q. What did Ms. Sullivan tell you along the
- lines of her e-mail resigning?
- A. I don't recall.
- 17 Q. Did you discuss that with anyone else, the
- 18 resignation?

- A. I don't recall. The normal procedure would
- have been to get with HR and say, Hey, we have a
- resignation from Ms. Gauthreaux, how do we proceed. I
- think there's a form you have to fill out for notice
- of resignation and that type of stuff and your
- 24 acceptance of the resignation.
- Q. Did Ms. Sullivan have any discussion with you

- about Ms. Gauthreaux's work performance?
- A. Nothing substantive that I can recall. I
- mean, I wouldn't have been involved, or it would have
- been out of character for me to have been involved,
- 5 but she may have.
- MS. BOUNDS: I'm just going through my
- 7 notes.
- MR. BLANCHFIELD: Why don't we take a
- <sup>9</sup> five-minute break.
- MS. BOUNDS: Sure.
- 11 (A break was taken.)
- MS. BOUNDS: Before I forget, let me go
- ahead and mark, because we did reference them, those
- 14 notes as Exhibit #1.
- 15 (Exhibit #1 was marked.)
- 16 BY MS. BOUNDS:
- Q. Mr. Russo, are you aware of any complaints or
- issues being brought about Mr. Hill from Crystal
- 19 Avers?
- 20 A. No, I'm not.
- Q. Did you know whether Mr. Hill kept a record
- of Ms. Bethany's comings and goings in the office?
- A. I heard about it just through the course of
- $^{24}$  this. Did I have personal knowledge of it, no.
- Q. Who did you hear it from?

- A. Just in testimony and just from
- Ms. Gauthreaux in discussing the case, the matter.
- 3 Q. So you heard it from Ms. Gauthreaux?
- A. I think that's who I heard it from, either
- 5 that or Mr. Duhon, one of the two.
- O. Do you have any knowledge about the ninth
- <sup>7</sup> floor asking legal to start tracking activities
- 8 through monthly reports?
- 9 A. I don't know if it came through the ninth
- 10 floor or if it came through me.
- 11 Q. All right.
- A. But we wanted to start tracking so that we
- 13 knew -- I mean, the more and more we were getting
- squeezed and the more and more we get budget cuts, the
- issue of layoffs constantly comes up. So in my mind,
- it was a good idea to be doing it so we could see,
- number one, where the work is bulging at, where the
- work is slacking at; and then, number two, in my mind,
- 19 if we ever got back into a budget-cutting layoff
- scenario, you know, the way these things go is you'll
- have one unit will come in and say, Don't cut any of
- my people because I'm overworked but legal doesn't
- $^{23}$  have a lot of work.

- So, of course, I wanted to be able to go and
- $^{25}$  look at all the stuff legal is doing. So did those --

- so it either came from me or I don't know if it
- actually came -- when I think ninth floor, I'm
- 3 thinking the secretary made a directive to do these
- 4 things. I don't think that's what happened, but I
- 5 could be proven wrong.
- 6 Q. So you think you gave that directive?
- A. I either gave it or I thought it was a good
- 8 idea.
- 9 Q. And what sections were required to submit
- monthly reports?
- A. I think all sections. I don't know why we
- wouldn't have done all sections.
- Q. And do you know if each attorney in the
- section had to submit their own monthly report?
- A. To my knowledge they did.
- Q. And did that begin in September of 2014?
- A. I'm not sure when it began.
- Q. You say we wanted to start tracking. Who's
- 19 the "we"?
- A. Kim Humbles and myself.
- Q. Was there a form for the monthly reports that
- 22 vou --
- A. To my --
- Q. -- that you wanted to implement?
- A. Like I said, it wasn't -- I mean, I'm not

- sure that it was my idea or if I directed it. What I
- said is I thought that whoever did it, it was a good
- $^3$  idea. If I did it, it was a great idea. But, no, the
- 4 form didn't come from me. I'm not sure. I mean, I
- don't review the forms on like a monthly basis. They
- 6 may get sent up to me.
- Q. But to your knowledge, there would be monthly
- 8 reports from each attorney in DHH?
- 9 A. That's how I think it works, yes, ma'am.
- 10 Q. Have you personally seen monthly reports of
- 11 that nature?
- A. I think I've seen a few. It's not something
- that I review in the normal course.
- Q. Do you know if Mr. Duhon had ever been
- disciplined in his employment with DHH?
- A. Again, when you're talking discipline, I
- don't think any actions were ever taken against
- 18 Mr. Duhon upon which he would have a civil service
- appeal, for instance, on. I know on a couple to
- several occasions Mr. Duhon has had to get talked to.
- 21 And it may have -- one or two of them may have even
- risen to the level of a written reprimand, which to me
- is not formal civil service discipline. But I don't
- $^{24}$  know if that's what you're driving at.
- Q. Can the letters of improvements be used to

```
enhance penalties for formal civil services discipline
 1
 2
     to your knowledge?
 3
              My understanding is, yes, they can.
         Α.
                                                      I think
 4
     there's a sentence at the end that says, This can be
 5
     used.
 6
                    MS. BOUNDS: Thank you. I don't have
 7
     anything further.
 8
                    MR. BLANCHFIELD: No questions here.
 9
               (End of testimony at 11:28 a.m.)
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1	REPORTER'S CERTIFICATE
2	
3	I, Rita A. DeRouen, Certified Court
4	Reporter, Certificate #2014018, in and for the State
5	of Louisiana, as the officer before whom this
6	testimony was taken, do hereby certify that STEPHEN
7	RUSSO, after having been duly sworn by me upon
8	authority of R.S. 37:2554, did testify as set forth in
9	the foregoing 91 pages on September 20, 2016; that
10	this testimony was reported by me in stenographic
11	machine shorthand, was prepared and transcribed by
12	Computer-Aided Transcription by me or under my
13	personal direction and supervision, and is a true and
14	correct transcript to the best of my ability and
15	understanding; that the transcript has been prepared
16	in compliance with transcript format guidelines
17	required by statute or by the rules of the board; that
18	I have acted in compliance with the prohibition on
19	contractual relationships, as defined by Louisiana
20	Code of Civil Procedure Article 1434 and in the rules
21	and advisory opinions of the board; that I am not
22	related to counsel or the parties herein, nor am I
23	otherwise interested in the outcome of this matter.
24	This certification is valid only for a
25	transcript accompanied by my original signature and

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FAX: 225-201-9651

	Auge
1	original required seal on this page.
2	Signed; September 29, 2016
3	Signed, September 29, 2016
4	Rita DeRouen, CCR, RPR
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1	WITNESS CERTIFICATION
2	
3	
4	I, STEPHEN RUSSO, the undersigned, do hereby
5	certify that I have read the foregoing deposition
6	taken on September 20, 2016, and it contains a true
7	and accurate transcript of the testimony given by me:
8	
9	( ) Witness corrections
10	
11	( ) With corrections as reflected on the
12	Errata Sheet(s) prepared by me and attached hereto
13	consisting of pages.
14	
15	
16	
17	STEPHEN RUSSO
18	
19	DATE
20	
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23	
24	Reported by: Rita A. DeRouen, CCR, RPR
25	